

DÖRKEN protects values

This principle is at the heart of our work and is reflected not only in the quality of our products. As a family-owned company with over 1,000 employees, we take responsibility for people, society, and the environment. We put this principle into practice every day through targeted safety measures and high quality standards.

Customer Satisfaction and Legal Compliance

We align ourselves with on the wishes and goals of our customers and are committed to complying with all relevant regulations, especially in the areas of environmental protection and occupational safety. Our success is based on the trust our customers place in the quality and safety of our products. Our goal is to offer reliable products and services and to ensure safe working conditions under all circumstances.

Economic Efficiency and Sustainable Value Creation

Our corporate goals include securing our long-term independence, maintaining and developing our locations, and achieving sustainable economic performance. We act responsibly by designing our processes and products in compliance with the law and, wherever possible, optimizing them to be environmentally friendly and resource-efficient beyond the legal requirements. In the areas of transport, packaging, and product design, we rely on solutions that combine the highest safety standards with ecological responsibility. Our aim is to offer premium quality while simultaneously contributing to the protection of the environment.

Employee Commitment and Secure Workplaces

Our Dörken quality and safety standards are an expression of our shared values—they are the result of the responsible actions and commitment of each and every employee. That is why we create a safe, trusting, and motivating work environment in which employees can perform their duties conscientiously and where continuous learning is encouraged. Promoting quality, environmental, and safety awareness is an integral part of our management concept.

Integrated Management System

In order to achieve our corporate goals in terms of quality, environmental protection, and safety, we rely on an integrated management system based on ISO 9001, ISO 14001, and EMAS. This enables us to consistently implement the principles and requirements in our daily practice. The board of directors and management are committed to the continuous development of the system, taking into account technology, regulatory requirements, corporate principles, and customer needs.

Continuous Improvement

The Dörken companies (Ewald Dörken AG, Dörken Service GmbH, Dörken GmbH & Co. KG, Dörken Coatings GmbH & Co. KG) strive for continuous improvement in all areas. We are committed to regularly reviewing and optimizing processes and procedures to minimize environmental impact, use resources efficiently, and continuously improve workplace safety.

This continuous improvement is a central component of our integrated management system and forms the basis for sustainable growth, quality enhancement, and risk minimization. All employees are called upon to actively participate in this process and to advance the company's development with constructive ideas and feedback.

Responsibility and Support

This is a translation into English. The signatures of the board of directors and the managing director from the German original have been retained.

The Executive Board and management are responsible for maintaining and continuously developing the management system, supported by the management representatives, who receive the full support of senior management. Through training, the integration of environmental and sustainability aspects, and regular audits, we ensure consistent implementation of the system requirements and continuous improvement in quality, environmental protection, product responsibility, and safety.

Sustainability and Environmental Protection

Our goal is to continuously reduce emissions and waste and to use resources efficiently, including through the use of environmentally friendly technologies. We are committed to using state-of-the-art technology to ensure the highest standards of environmental and safety compliance. Before introducing new activities, products, or process changes, we systematically assess their impact on the environment and safety. We take proactive measures to prevent accidents and minimize accident-related emissions. In addition, we expect our suppliers and service providers to comply with and promote comparable standards in the areas of environment, health, and safety.

Proactive Hazard Prevention and Willingness to Engage in Dialogue

Through efficient hazard prevention organization, we minimize environmental and health risks and are well prepared for potential incidents. We maintain an open dialogue with authorities, the public, and our employees, and provide comprehensive information about the environmental impact of our activities.

Learning Culture and Prevention

We learn from events by thoroughly analyzing accidents and near misses in order to prevent similar incidents in the future. In doing so, we promote a positive error culture that enables open communication about mistakes and serves as a basis for continuous improvement. *Safety is of equal importance* to us as economic success.

The management and all employees of the above-mentioned Dörken companies are committed to complying with company policy and annual targets in terms of quality, environment, safety, and sustainability, and to providing the necessary resources for their implementation.

The management and all employees of the above-mentioned Dörken companies undertake to comply with company policy and annual targets relating to quality, the environment, safety, and sustainability, and to provide the necessary resources for their implementation.

Herdecke, 18.06.2025

Herr Koch, Vorstand Ewald Dörken AG

Herr Harste, Geschäftsführung Dörken GmbH & Co. KG

Herr Quent, Geschäftsführung Dörken GmbH & Co. KG

Herr Tselebidis, Geschäftsführung Dörken Coatings GmbH & Co. KG

Herr Alex, Geschäftsführung Dörken Service GmbH